

Long-Term Care Insurance Rate Decision

Pennsylvania Insurance Department | www.insurance.pa.gov

Mutual of Omaha Insurance Company Apr 28, 2022

SERFF #s: MUTA-132676973

Filing Summary:

Mutual of Omaha Insurance Company requested approval to increase the premium an average of 40.3% on 550 policies from individual LTC forms LT50, 0DX5M, NH50, 0DX6M, HCA, HCAQ, LTA, LTAQ, NHA, and NHAQ. The actual request was a 30% premium rate increase on all policies for 2021 and a second increase of 21.2% for policies with lifetime benefit periods.

Benefit	# of	Requested
Period	Policies	Increase
Limited	415	30% this year
		30% this year and
		21.2% one year
Lifetime	135	later

550

The Department approved a 21% increase on policies with non-lifetime benefit periods and a 27% increase on policies with lifetime benefit periods.

Effective date of rate change: Renewals on and after 4/28/2022.

The current policies in place are not generating sufficient premium to pay future claims to policyholders. This is a common problem for a number of insurers nationwide because policyholders are keeping their policies longer than expected and are living longer than projected. As a result, policyholders are using more benefits on average than the company anticipated when the policies were originally sold. This means the company has to pay out more for benefits than it originally projected.

In making this decision, the Department considered the projected loss ratio for each block of policy forms, that is, the projected total amount of benefits paid out versus the total amount of premium collected, the reasonableness of the assumptions the company used in its projections, and the company's financial situation. The Department also considered the financial impact this rate increase would pose to consumers, the past rate increases policyholders have faced, and the availability of options to limit the rate increase by reducing benefits.

The company is offering ways for policyholders to limit the rate increase by reducing benefits. The company will let you know your options when they contact you directly about this premium increase.

This Rate Filing Decision Summary is a tool to help explain the rate filing and does not describe all the factors considered as part of the Department's rate review.